

Rate Analysis

Over the years, we have collected nearly 2,000 water, gas and electric rates from utility companies throughout the U.S. In the process of analyzing and testing these rates for billing accuracy, we occasionally uncover rate errors. One common error occurs when rates are based on the type of building structure or land use. For example, some water departments have higher rates for commercial property than for residential property. Recently we installed submeters in a newly constructed condominium community. One of our analysts noticed the property continued to be classed as farmland and was being billed at a higher commercial rate.

After we notified the water department of the billing error, they reduced monthly charges by 10 percent. As noted on our monthly statements, you can help detect possible billing errors by comparing our billings with the charges you receive from your utility company. If you see a significant difference, please contact our rate department at (614) 291-3141 extension 120.

Rate Updates

Beginning January 1, utility-billing rates in many municipalities will increase. All rate changes are monitored regularly by our rate analysts and will be reflected in your residents' monthly billing once they take effect.

Web-Site Features

Our web-site (www.guardianwp.com) contains applications and information to help simplify management of your accounts. These features include:

Update Occupancy Records to report resident move-ins and move-outs.

Request Move-Out Finals for residents who are vacating.

Pay Online for residents who remit payment to us.

View 12 Month History for account management and resident service.

Consult Frequently Asked Questions for management and resident inquiries.

Provide Conservation Tips to help residents keep their utility costs to a minimum.

Happy Holidays!

From the Staff at Guardian Water & Power!

Harry Apostolos	Robert Kennedy	Jeff Logan	Jaclyn Keaser
Pat Apostolos	Michael J. Watkins	Karen L. Klein	Ad R. H.
Rhonda Neville	Mark Lynch	Carol Watson	Dona M. Paulino
Janet K. K. K.	D. M. M.	Sharon Brummond	Andrea S. Meisner
Matthew D. Heinmiller	Dee Wolfe	Mary Kidicis	Judd M. M.
Marcella Perry	James Masday	Stacie Panzer	Keri H. H.
Russ Butler	Yoshua Steel	A. Z. P.	Kelly Sullivan
Jedd Elliott	Steve C.	B. W. N.	James L. Harmon
Joseph Pothkowski	Kyle K.	Christopher A. Worley	David L. L.